

CHEVINGTON LODGE NEWSLETTER

ISSUE 01

A Warm Welcome to Our New Members of Staff!

Bogdan, Shanie, Rosemarie and Anne.

New Training Lead

Cristina our Deputy Manager is responsible for training of all staff, including induction of new of members staff. allocation of training ensurina training is up to date. She has also attended Train the Trainer Manual Handling which has enabled her to successfully train staff on Moving and Handling. Feedback training from the provided has been extremely positive, staff have learnt a lot of new techniques and found session the very engaging.

New Maintenance Manager

Marian is now responsible for maintenance around the home.

Activities at Chevington



Successful Cream Tea Event!

We held our Cream Tea on the 10th August. Entertainment was provided by Mr. John playing the organ and singing a variety of songs, some residents enjoyed Dancing along. Scones topped with fresh cream and fresh strawberries was prepared by Arnie our cook and served with afternoon Tea/Coffee. We held a Raffle, Tombola and Pick A Square. We raised an amazing £191 for Residents Amenities Fund. We would like to say a big Thank you to ALL family and Friends for their support and for the Donation of prizes this is always appreciated. All money raised goes to providing Entertainment every Month.

School Visit

At the end of July, we took a couple of our residents to St Edmunds Primary school to watch the end of term performance by all the various year pupils. They performed singing and dancing, the pupils served us with refreshments. The Residents enjoyed chatting to the pupils. We have invited them to visit Chevington in the future.

Elvis at Chevington

We had Mr. John on the 22nd of September booked for their relative to celebrate their Birthday to make it an extra special day. We also had Elvis entertain the Residents on the 26th September. Residents enjoyed joining in singing and dancing. Gail entertained Residents in October, providing musical instruments for their enjoyment.

Events to look out for

- November we have Felicity to Entertain the Residents,
- > St Edmunds primary School Children will visit on Monday 10th December to perform Christmas Carols 1-45 to 2-15.
- On Thursday 13th December we will hold our Residents Christmas Party Mr John will entertain everyone, we will have a Visit from Father Christmas he will give each Resident a small Gift.
- We will be holding a raffle and Pick a Square so keep an Eye out for our poster nearer the time.

Chevington Lodge Under New Management

Chevington Lodge is now under the care of Camanchi Care Ltd. Razwan and Saira would like take to this opportunity to say that it has been an absolute pleasure to get to know the staff and are excited about how we can grow and improve Care at Chevington Lodge. We would also like to say thank you to all staff members for working so hard through this transition period. We want to see Chevington grow strength to strength and be a prime example of what excellent standard of care should look like. THANK YOU!

Quaterly Quote!

'Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around'

Leo Buscaglia

Go the extra mile!

Name Badges

All members of staff now wear a badge showing their name and Job Title.

New Website

Visit www.chevingtonlodge.co.uk to take a look at our new website. Thank you for all who attended for the pictures.

Activities Training

Both Su's will be attending Activities Training in November. Bringing back new ideas and sharing what they have learnt to help our Residents and Staff to offer unique, personalised, person centered care.

5 Star Rating Achieved for Food

and Hygiene.



A big thank you to our Chefs Arni, Adi and Tracy and of course all of the staff for achieving a fabulous 5-star rating given by the Food Standard Agency. Showing our food hygiene standards are exceptionally good at Chevington. Keep up the great work.

Care Certificate Completion

Congratulations Bogdan for completing the Care Certificate. We hope this is the beginning of an exciting and rewarding career.

Chevingtons New Dignity Champions



Say Hello to our new Dignity Champions: Lavinia, Claudia, Tracey, Mirela, Lisa and Rosalie. A Dignity Champion is someone who belives passionately that being treated with dignity is a basic human right, not an optional extra. This initiative is led by the National Dignity Council, wherby Dignity Champions form part of a nationwide network of 105,000 + indviduals and organistaions. The Dignity in Care Campaigns core values are about having dignity in our hearts, mind and actions, changing the culture of the care service and placing greater emphasis on improving the quality of care and the experience for Residents.

Our Dignity Champions pledge to follow the 10 point Dignity Dos which are:

- 1) Have a zero tolerance of all forms of abuse
- 2) Support people with the same respect you would want for yourself or a member of your family
- 3) Treat each person as an individual by offering a personalised service
- 4) Enable people to maintain the maximum possible level of independence, choice and control
- 5) Listen and support people to express their needs and wants
- 6) Respect people's right to privacy
- 7) Ensure people feel able to complain without fear of retribution
- 8) Engage with family members and carers as care partners
- 9) Assist people to maintain confidence and positive self-esteem
- 10) Act to alleviate people's loneliness and isolation